

## Community engagement summary report of public notification

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| <b>Project name</b>                 | 2022/23 Fees and Charges: Market Lane Waste Facility – New access fee  |
| <b>Your Say notification period</b> | Thursday 8 December 2022 to Sunday 29 January 2023   |
| <b>Background</b>                   | <p>Council have been working with the Manly Business Chamber on a proposed waste storage area in the Market Lane precinct to find a solution to the issue with businesses leaving their commercial bins outside their premises.</p> <p>The proposed area to be used by the Market Lane precinct businesses is an existing Council bin storage area located in Whistler Street carpark.</p> <p>At the 22 November meeting 2022, Council resolved to exhibit the proposed new fee of \$585 (GST inclusive) for access to a commercial bin storage area located within the Whistler Street Carpark for Market Lane businesses, with the goal to provide an affordable, efficient, scalable, and sustainable model for businesses.</p> |
| <b>Total number of submissions</b>  | Two (2)  |
| <b>Summary of findings</b>          | We received two submissions, one supporting the proposed waste solution, and the second querying the benefit to the businesses and need for a licence fee.   |
| <b>Engagement approach</b>          | <p>The engagement was planned, implemented and reported in accordance with the Northern Beaches Council <a href="#">Community Engagement Strategy</a> (2022).</p> <p>A project page<sup>1</sup> was established on our Have Your Say platform and included project information and the road reserve closure area plan.</p> <p>The project was primarily promoted through, Council's E-News and our Have Your Say community engagement newsletter.</p> <p>Feedback was captured through an online submission form embedded onto the project page. An open-field comments</p>  |

<sup>1</sup> <https://yoursay.northernbeaches.nsw.gov.au/202223-fees-charges-market-lane-waste-facility>

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|  | box provided community members a space to share their comments. Email and written submissions were also invited. Contact details were provided should people have questions. |
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| How we engaged                       |   |
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| <b>Authorities notified by email</b> | Nil   |
| <b>Visitors to Your Say page</b>     | 918 visits  |
| <b>Have Your Say newsletter</b>      | 1 edition (newsletter distribution approx. 22,000)  |
| <b>Council's E-News</b>              | 1 edition (newsletter distribution approx. 160,000) |
| <b>Manly Mainstreet News</b>         | 1 edition (newsletter distribution approx. 595)     |

| Findings  |   |
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| Verbatim submission*  | Council Response  |
| Great idea. The bins left outside premises in Market lane are unsightly, smell, attract birds looking for scraps and detract from the overall ambiance that is trying to be achieved. The laneways should be inviting with great restaurants, bars, shops, and good street furniture which encourage people to gather and enjoy the area.   | Supportive feedback has been noted.   |
| Businesses have entered into their lease arrangements with the knowledge they can have their bins outside for free. They already pay a fee to have their rubbish collected. Adding a fee for existing tenants for bin rental space is a bit odd. What incentive do the businesses have to use the new space? It might make collection easier as it is one location, but that benefits the waste collector, not the business who have to travel further to their bin. Unless all businesses use it, the amenity if the lane will not be improved. I also find it hypercritical that the council would charge businesses for the bin space yet Coles trolleys sit in the carpark taking up space at no fee, or has the council started charging Coles for the real estate? Council pays for a lot of things to improve amenities for people on the northern beaches, I think it would be nice if Market lane didn't have bins in. I think it would be good if there were no fee to small business for the new bin location but a fee if they don't use the new location. The distance is a inconvenience. The fee is a major deterrent. | <p>Generally, food and beverage businesses in the area surrounding the proposed bin storage room are required to provide adequate bin storage on their premises as a condition of development consent. Private use of community public land attracts a fee.</p> <p>Council have received numerous, ongoing complaints and concerns regarding the accumulation of waste in Market Lane. In response, this initiative was developed in consultation with the Manly Business Chamber (the Chamber) who have made it clear that local businesses have a demand for this kind of facility. Many businesses have inadequate space available to meet their obligations relating to the storage of bins and waste on their premises, or do not have allocated space within their premises to store garbage bins hence leading to the accumulation of waste and bins on public land in Market Lane. .</p> <p>It is anticipated that the Market Lane Precinct will benefit greatly in reducing litter and pollution in the area to promote the recreation, socialising and use of outdoor dining, and as such drawing the community to Market Lane and the respective businesses.</p> <p>Where commercial operations require the use of Council managed public land a fee is charged. Supermarkets with</p> |

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|  | trolley bays on Council land are required to have a licence with Council and do pay a fee for the use of the land. |
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*\*Personal details have been redacted where possible. Spelling and grammatical errors have been amended only where misinterpretation or offence may be caused.*

| Document administration |  |
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| Version                 | 1.0  |
| Date                    | 17 February 2023   |
| Approval                | Content provided and approved by Executive Manager, Property   |
| Status                  | Draft  |
| Notes                   | Community and stakeholder views contained in this report do not necessarily reflect the views of the Northern Beaches Council or indicate a commitment to a particular course of action. |