
Community and Stakeholder Engagement Report

Park Street, Mona Vale Drainage Improvements

Impact level: Four

Report date: 19 January 2021

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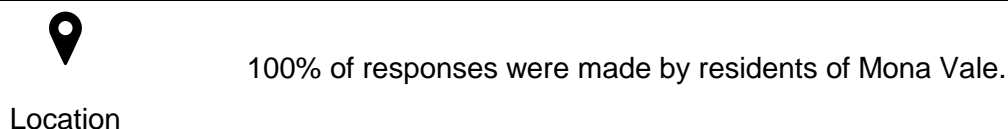
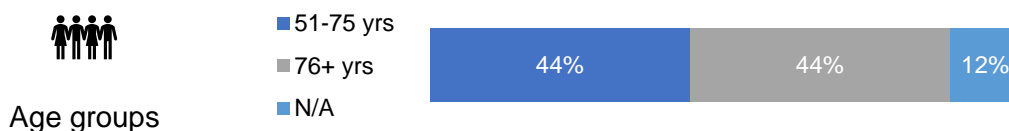
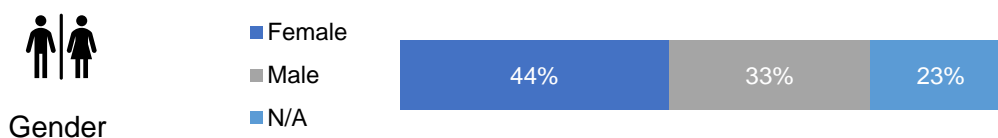
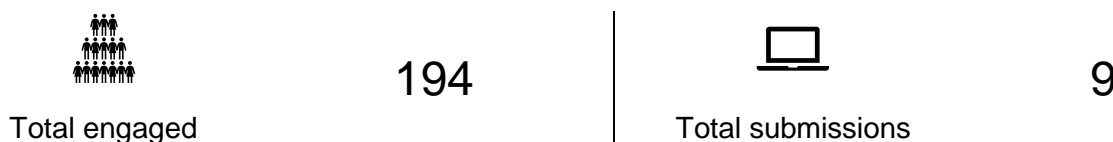
1. Summary¹

Project details	
Impact Level	4
Stage(s)	1 of 1 stage
Report Period	18 November to 20 December 2020
Version	1.0
Status	Final

This report outlines the community and stakeholder engagement conducted as part of the Park Street Mona Vale Drainage Improvements project. The consultation period documented was from 18 November to 20 December 2020.

Nine comments were received during the engagement period and they were mainly concerned with parking and the inclusion of seating in the planter box design.

1.1. Who we engaged



¹ Community and stakeholder views contained in this report do not necessarily reflect the views of the Northern Beaches Council or indicate a commitment to a particular course of action.

1.2. How we engaged



Have Your Say

Visitors: 194

Visits: 241

Av. time onsite:
37seconds



Print media and
collateral

Letter drop: Residents in the vicinity of the
proposed works

Site signs: Yes

Distribution: 187

Number: 6



Electronic direct mail
(EDM)

Community Engagement newsletter: 2

Distribution: 20,000



Key stakeholder
engagement

Meeting with businesses:1

Attendance: 3

2. Background

Mona Vale shopping district provides our community with classic high-street offerings such as a butcher, post office and bakery, boutique fashion and homewares, beauty and wellness stores, cafes and restaurants.

During rainfall events, the stormwater infrastructure occasionally overflows and creates local flooding in parts of the area. Flooding is particularly common in Pittwater Road between Keenan and Bungan Streets, and at the roundabout junction of Park Street and Pittwater Road.

To mitigate the flooding issue and prevent stormwater runoff escaping the gutter, it is proposed to upgrade the drainage network and to create a physical barrier (a planter box) in front of the businesses at 18-20 Park Street.

3. Engagement objectives

- Build community and stakeholder awareness of project and engagement opportunities (inform).
- Identify community and stakeholder concerns, local knowledge and values (consult).
- Provide accessible information so community and stakeholders can participate in a meaningful way (inform).

4. Engagement approach

Community and stakeholder engagement for Park Street Mona Vale Drainage Improvements was conducted over a four and a half week period, from 18 November to 20 December 2020. The engagement was planned, implemented and reported in accordance with Council's [Community Engagement Matrix](#) (2017).

The objective of the public consultation was to present the information regarding the proposed drainage upgrade in an accessible manner and provide the community with an opportunity to comment.

Project details, concept designs, Frequently Asked Questions and a comment form were included on the Council's [Have Your Say page](#). It provided a portal for users to visit, find information to support their engagement and offer feedback.

Feedback was primarily collected through an online comment form with email and written responses also accepted.

The project was included in the Community Engagement e-newsletter to reach the broader community. With a distribution list of over 20,000, this channel increased awareness of the project and drove traffic to the project landing-page and essential documentation.

We notified 187 properties in the vicinity of the proposed work with a letter drop and installed six signs on site to increase public awareness of the project, directing people to Your Say for more information.

5. Findings

Theme	Commentary
Seating	There was a request for more seating as well as two comments that didn't want the addition of seating in the planter box design as they felt seating may encourage people to congregate and lead to antisocial behaviour and increased noise.
Parking	There was one objection in the comments to losing parking as it is believed it will adversely impact nearby businesses. One response wanted the parking in front of 18-20 Park Street removed to increase the pedestrian area. One out of scope comment regarding the parking in the opposite carpark.
Aesthetics	One comment that thought the inclusion of the planter box would enhance the streetscape.
Out of scope	Two out of scope responses were received.

6. Appendix 1: Verbatim community and stakeholder responses*

	Comments
1	My comment does not relate to the drainage proposal but to the intersection itself. You have probably had many comments regards this very dangerous intersection- Park Street and Pittwater Road. Can I suggest you look into a ROUND ABOUT at this junction. Not only are drivers put at risk as they attempt to turn right into Pittwater Road but also pedestrians. In many cases it is impossible to turn right with the volume of traffic coming along Pittwater Road at that junction . Perhaps one of your officers could try to negotiate this intersection at one of the busier times of the day to full understand the residents frustration .
2	There is no mention in your current email about clearing dead and flammable vegetation from the parkland running from Park Street through to Waratah street now that we are being reminded to take precautions and prepare for the Bush fire season
3	Thanks for advice. Makes sense.
4	Provide more seating in front of 18-20 park st, add a similar third seat and balance spacing. Reduce the lightly used parking restricted areas in the car park opposite to provide at least another four public parking spaces. Make all restricted areas here open to public parking after 6:00pm
5	The planned changes will enhance the streetscape, and hopefully will improve the vehicle drivers' views of people on the pedestrian crossing next to the library which is always a slightly risky place to walk across. I'm also delighted you are keeping the street trees.
6	Hello, I am glad the drainage works are going ahead for Park Street. the planter boxes will hopefully do the trick. As I live in one of the front units of 18-20 Park Street I have to deal with rowdy late night passers-by disturbing my sleep, and no doubt the sleep and well being of all the residents whose windows face the street. In light of that, I ask you that no seating is included in the planter boxes that would encourage late night revellers (sic) to congregate and disturb us all. It's the last thing we need. thanks
7	With parking at such a premium in Mona Vale these days, and this particularly along Park Street, to lose even 3 parking spots will have a major impact on the nearby businesses. Looking at the plans, other than offering an over the top solution to a standard drainage up-grade, I can not see why taking out 2 to 3 parking spots is warranted. In short, I object to loosing these valued parking spots from Park Street, Mona Vale, due to these works.
8	Yes we live [REDACTED], we would not be keen on the seats you propose in the planter boxes, they will only encourage teengeres (sic) and people coming out of the Park House Hotel to congregate their (sic) in the evenings and late night, keeping us all awake. Also I would ditch the two proposed parallel parking spots, there is no need for them, there are two car parks 10 metres away, and extend the pavement area right out to the road, to help give more of a human and less car focused feel about the area. Sincerely.
9	1620 Pittwater Road - kerb near pedestrian Island crossing : whilst drainage construction is being done, it would be appreciated if minor concreting could be done to fill in in the

* Personal details have been redacted where possible. Spelling and grammatical errors have only been amended only where misinterpretation or offence may be caused.

sections noted in the photograph as it fills with water when it rains and I have witnessed people slipping and falling when it is wet and slippery

