



---

## Community and Stakeholder Engagement Report

### South Curl Curl Surf Life Saving Club Storage Room (Stage 1 of 2)

Impact level: 4

Consultation period: 20 June – 18 July 2022

---

#### Contents

|      |  |   |
|------|--|---|
| 1.   | Summary.....   | 2 |
| 1.1. | Key outcomes .....   | 2 |
| 1.2. | How we engaged .....   | 2 |
| 1.3. | Who responded.....   | 3 |
| 2.   | Background.....  | 3 |
| 3.   | Engagement objectives .....                                    | 4 |
| 4.   | Engagement approach .....                                      | 4 |
| 5.   | Findings .....   | 5 |
|      | Appendix 1 Verbatim community and stakeholder responses* ..... | 6 |

---




## 1. Summary

This report details the outcomes of the community and stakeholder engagement conducted for the proposal to build a new storeroom at South Curl Curl Surf Life Saving Club. The new storeroom will be constructed in an unused space on the north-western corner of the building and will cater for the storage of chairs, tables and other furniture items.



The feedback received during the consultation period indicated a high level of community support for the proposed new space. Most of the comments cited a good use of a wasted space and are very supportive of the community service provided by the SLSC.



One respondent provided feedback for Council to also consider rebuilding the roof structure at the main entry door.

### 1.1. Key outcomes

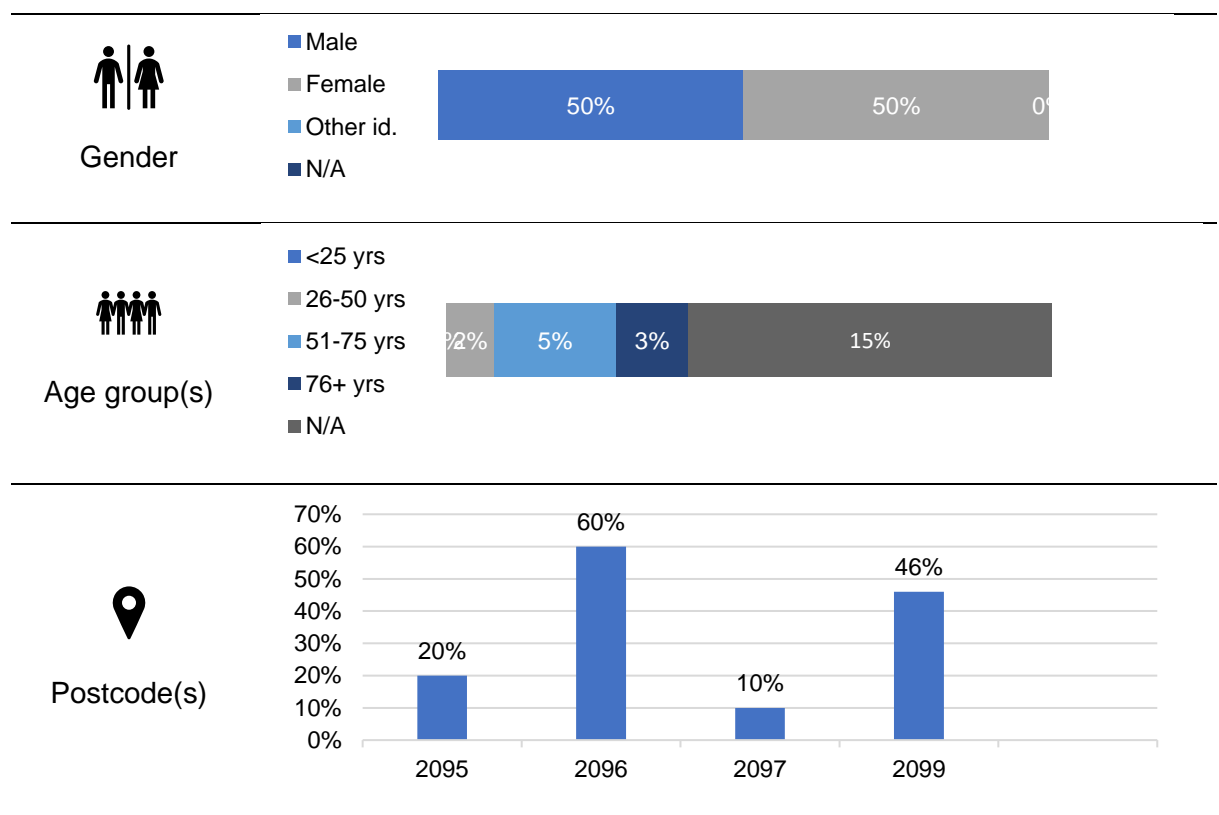
|   |                                 |  |  |    |
|---|---------------------------------|--|--|----|
|    | Total unique responses received |  |  | 10 |
|   | How responses were received     | Comment form   | Completions: 10                              |    |
|  | Feedback themes                 | Community service<br>Roof design<br>Support for the proposal | Practical storage solution<br>Visual amenity |    |

### 1.2. How we engaged

|   |                            |                   |                  |                                     |
|---|----------------------------|-------------------|------------------|-------------------------------------|
|  | Have Your Say              | Visitors: 851     | Visits: 974      | Average. time on site: 46.5 seconds |
|  | Print media and collateral | Letter drop: 2096 | Distribution: 76 |                                     |

|   |  |                                   |
|---|--|-----------------------------------|
| <br>Electronic direct mail (EDM) | Community Engagement (fortnightly) newsletter: 1 | Distribution: 20,000 subscribers  |
|   | Council (weekly) e-News: 1                       | Distribution: 150,000 subscribers |
| <br>Key stakeholder engagement   | Briefing: 2                                      | Attendance: 2                     |
|   |  |                                   |

### 1.3. Who responded<sup>1</sup>



## 2. Background

This report outlines the community and stakeholder engagement conducted as part of the exhibition period of the project.

The South Curl Curl Surf Life Saving Club recently approached Council with a proposal to build a new storage room in the unused space located in the north-western corner recess facing Carrington Parade. This will provide much needed additional storage space in the

<sup>1</sup> Demographic data was gathered by request only. The data represented only includes those respondents who provided this detail.

building to store furniture such as stackable chairs and foldable tables, which are currently left on the external deck.

The room will be built with rendered and painted masonry walls, a new concrete slab to replace the existing and double access door to a total height that mirrors the existing roof at the building's main entry on the south-western corner.

The community was asked to view the concept plan and provide their feedback about the proposed plan and design elements for its construction.

### 3. Engagement objectives

Community and stakeholder engagement for the project aimed to:

- build community and stakeholder awareness of participation activities
- provide accessible information so community and stakeholders can participate in a meaningful way
- identify community and stakeholder concerns, local knowledge and values
- provide balanced and objective information to assist the public in understanding the problem, alternatives and/or solutions.

### 4. Engagement approach

The project's impact level four Community and Stakeholder Engagement Plan was devised to identify the level of community support for the proposal.

A two-stage approach was developed to understand community sentiment and feedback on the project at different stages, these are identified as:

- Stage 1: Initial concept design (we are here)
- Stage 2: Refined concept design and Development Application

The information gathered through Stage 1 will inform the final design and preparation of the Development Application documentation for Stage 2.

Conducted over a four-week period from 20 June to 18 July 2022, the Stage 1 engagement consisted of a series of activities that provided opportunities for community and stakeholders to contribute.

The engagement was planned, implemented and reported in accordance with Council's [Community Engagement Matrix](#) (2017).

A project page was established on our have your say platform with information provided in an accessible and easy to read format.

The project was primarily promoted through our regular email newsletter (EDM) channels and a letter box drop to residents around the surf lifesaving club.

Feedback was captured through an online comment form embedded onto the have your say project page using an open-field comments box.

Email and written comments were also invited.

Results provide responses across a spectrum of demographics, expertise, experience and understanding of our local government area.

## 5. Findings

All the respondents indicated their support for the proposed extension concept plan. One of these respondents was more neutral with a suggestion to amend the roof design and to rebuild the existing main entry roof to match the proposed new roof.

The feedback indicated that the provision of a storage room in a currently unused space was a good solution. In addition, the comments suggested that the proposed location of the storeroom will not result in any loss of views from properties across the street.

The key themes and more detailed breakdown of what we heard are outlined in **Table 1**.

**Table 1:** Key themes and Council's response

| Theme   | What we heard   | Council's response   |
|---|---|--|
| Community service<br>(2 supportive comments)          | The feedback received supports the community service provided by the surf club.   | Noted  |
| Roof design<br>(1 neutral comment)                    | The feedback suggested an amendment to the roof design and to rebuild the existing main entry roof to match the proposed new roof for the storage room. | A new main roof is not within the scope and the design will be reviewed to determine if the proposed amendment is appropriate. |
| General comments<br>(3 supportive comments)           | Supportive feedback praised the proposal that makes use of an unused space and provides a practical storage space for the storage of furniture.         | Noted  |
| Practical storage solution<br>(2 supportive comments) | Support for creating more usable space for the club by providing a dedicated storage space which will reduce clutter.                                   | Noted  |
| Visual amenity<br>(2 supportive comments)             | Support for no loss of views or visual amenity for local residents and other users.   | Noted  |

## Appendix 1 Verbatim community and stakeholder responses\*

| Theme                       | No. | Verbatim  |
|-----------------------------|-----|---|
| Community service           | 1   | <i>"This request should be approved. These people carry out a great service for the community."</i>   |
|                             | 2   | <i>"Thank you for the opportunity to comment. I fully support the application for this small structure adjoining the South Curl Curl Surf Club. It will enhance the building whilst at the same time support the activities and purpose of the Surf Lifesaving Club."</i>   |
| Roof design                 | 3   | <i>"Concept roof is shown as a skillion which will look like a corner infill rather than as part of the main building. Needs a parapet wall as a minimum. Approaching from the north along Carrington Parade the NW corner is important.<br/><br/>The 'covered' main door roof entry needs to be demolished and rebuilt as a bookend corner to compliment the proposed final Store Room roof."</i>  |
| General comments in support | 4   | <i>"Great idea".</i>  |
|                             | 5   | <i>"Great idea for a bit of wasted space."</i>  |
|                             | 6   | <i>"This is cool."</i>  |
| Practical storage solution  | 7   | <i>"This space will make a real difference to the Club. Tables and chairs were being stored in the handicapped toilets which was total inappropriate. Our only alternative was to store chairs outside where they are subject to the weather and require cleaning before each use. Storage downstairs was just too impractical. Since this is filling in an existing wasted corner I cannot see any reason for objection from neighbours and certainly cannot impact any skyline or views."</i>   |
|                             | 8   | <i>"This is a very good idea and much needed for the club. Our function hall is crowded with chairs with no place to store them."</i>   |
| No loss of visual amenity   | 9   | <i>"This appears to be a well thought out solution for the club that will have very minimal impact on the visual impact of the club. Well done to Sth Curly SLSC and the Council for formulating such a good plan."</i>   |
|                             | 10  | <i>"As a Curl Curl resident living across the road from the SCC SLSC, I have no issue with the storage issue for chairs. In so much as the enclosure merely encompasses a reentrant angle, cut out of the corner of the building, and so remodels it as a simple right angle, it causes no loss of view since it is behind the existing building and it being rendered and painted as the same colour as the rest of the building, there will be no jarring effect on the architecture.<br/><br/>In so much as the chair storage room will reduce the clutter in the hall which may make the hall more readily useable to potential hirers, one would expect there would be a more regular production of finance into the Club's coffers and a subsequent reduction in my rates to recognise the Club's diminished reduction on Council funding. While this may be termed 'head in the clouds utopianism' on my part, at least my rates will be used toward more prescient community needs than subsidizing an SLSC club perfectly able to raise its own financing needs through basic seminal capitalistic processes."</i> |

| Document administration |                  |
|-------------------------|------------------|
| Version                 | 1.0              |
| Date                    | 8 September 2022 |
| Add Status              | Final            |